

Remote and online learning resources

As students and faculty move to distance and online learning formats, the Library offers several resources and services that can help.

[Collections](#)

Our extensive collection of online journals, books, videos, and more is available as usual.

- Online resources can be accessed through the [Library](#) by logging in with your MAC ID when attempting to access an item. More information can be found on the Library's [Off-Campus Access webpage](#). A VPN connection is **not** required.
- Articles and chapters from print journal volumes or print books can be scanned and delivered to you electronically.
 - For journal articles: find your journal in the library [catalogue](#) and use the scan and send link displayed in the record (you will be asked for article details in the form).
 - For book chapters: find your book in the [catalogue](#) and use the scan one chapter link displayed in the record.
 - **Note: When searching, make sure to choose the Catalogue option, not the Discovery option, to find materials owned by the Library.**

No access is available to physical collections at Russell Archives, Archives and Research Collections, or Maps, Data, GIS. Staff will respond to reference queries as possible.

- Some materials from these collections are available online in the Library's [Digital Archive](#)
- A number of our archival collections have been digitized through partnerships with external publishers. [These collections](#) are fully available to all McMaster students, faculty and staff from off-campus by logging in with your MAC ID.

As well, **many publishers are opening up content** while campuses move online. A [select list of these resources](#) is available.

The Library's membership in [HathiTrust](#) provides access to millions of titles. Check the Library's [information page for details on the HathiTrust collection and access](#).

The [Internet Archive](#) (click "Books" in the header) and their [Open Library](#) project provide access to digitized books, many of which can be "borrowed" for up to 14 days. You will need to create a free Internet Archive account to borrow.

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[Copyright](#)

Serving student access needs as we rapidly shift to online course and exam delivery: [Copyright considerations](#)

[Fair Dealing and emergency remote teaching in Canada](#)

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Published on McMaster University Library (<https://library.mcmaster.ca>)

Please contact the [library](#) if you have any questions about getting or providing access to copyright protected works.

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[Course Reserves](#)

Faculty needing help finding digital alternatives for physical course material on reserve can contact library@mcmaster.ca.

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[Instructor Supports](#)

- [Echo360 support](#) for Instructors and Students
- [Instructional Continuity Guide](#) for McMaster University
- Campus Classroom Technologies: Contact by phone (x22761) or [email](#)
- Instructors can add a link in Avenue to Learn to the [Course Guide](#) most relevant to their course
- Find open textbooks and materials for your courses using the [OER by Discipline Guide](#), which links high quality open educational resources with McMaster's academic faculties
 - More information about open educational resources, including contacts for additional support, is available in our [Open Educational Resources research guide](#)

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[Interlibrary Loan](#)

As many of our partner libraries are closed or operating at reduced staffing the physical borrowing and lending of materials is suspended. Electronic copies of materials are still available.

If you currently have ILL material checked out, all due dates have been extended and late charges will not apply. For questions, please contact us at racer@mcmaster.ca

Contact racerhe@mcmaster.ca for specific information about requesting health resources.

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[Library Events and Room/Equipment Reservations](#)

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We will not be accepting any new room reservations for events or equipment bookings until further notice. We are cancelling events, tours and workshops booked at the Library through April 7th and are notifying the organizers.

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[Open Educational Resources \(OER\)](#)

Find open textbooks and materials for your courses using the [OER by Discipline Guide](#), which links high quality open educational resources with McMaster's academic faculties. More information about open educational resources, including contacts for additional support, is available in our [Open Educational Resources research guide](#).

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[Physical Library Collection](#)

- Overdue fines for library material you have checked out will be suspended and you will not be charged
- We are taking steps to ensure that books and materials currently checked out are renewed to September 10
- An exterior Book Return for books and other library materials is available to the left of the main entrance of Mills Library, on the north side of Mills, closest to the Student Centre, and to the right of the main entrance to Thode Library.
- If you have any questions about borrowing, fines, renewals, etc., contact library@mcmaster.ca

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[Research and Reference Services / Main Contacts](#)

We're here to help! Check below for contact information for specific departments and services:

- Our [Ask a Librarian](#) chat service continues to be available.
- General questions can be directed to library@mcmaster.ca or by calling x22077 (Mon-Fri @ 9 am to 5 pm)
- Research Librarians can be reached by email for research support: liblearn@mcmaster.ca
- Lyons New Media Centre: media@mcmaster.ca
 - Virtual Drop-Ins (Mon-Fri @ 10 am-4 pm) via [Google Hangouts](#) - Start a hangout with Lyons' staff at lyons.newmedia@gmail.com
- Lloyd Reeds Map Collection: mapref@mcmaster.ca
- Library Data Service: libdata@mcmaster.ca
- GIS and Geospatial Data: libgis@mcmaster.ca
- Library Accessibility Services: liblas@mcmaster.ca
- Archives and Research Collections: archives@mcmaster.ca
- Bertrand Russell Archives: russarch@mcmaster.ca
- Campus Classroom Technologies: Call x22761 or cct@mcmaster.ca
- Sherman Centre for Digital Scholarship: scds@mcmaster.ca

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- Accessing electronic resources: [Submit off-campus access issues online](#)
- [DASH consultations](#) will continue as virtual service.

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[Research Guides and Supports](#)

- Browse our [LibGuides](#) to find a Research Guide to help with your research skills and course-specific guides to help you with relevant resources and services.
- [Adobe creative cloud](#) is offering temporary at-home access for students until May 30. Thanks to the Faculty of Humanities for making this happen.
- [Matlab](#) provides a 30-day trial license for students.
- UTS has launched a [Virtual Desktop service](#) that allows users to access UTS Student Labs anywhere there is internet connectivity. At this time, this service, available 24/7, has a capacity for 330 simultaneous users to access licensed software, such as Autodesk Inventor, ASPEN and more!
- [LinkedIn Learning](#) provides access to 7,000 online courses in business, media and technology.
- [MacSphere](#) remains available for students who need to submit theses or other work and for faculty who wish to deposit papers or other research. Library staff will continue to provide remote support.
- [Faculty](#) and [student](#) journals published with the library remain available. Library staff will continue to provide remote support.
- Information about the Health Services Library's services and supports may be found on their [FAQ page](#).

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