

FAQs

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FAQs

More questions? Contact us at library@mcmaster.ca

[How do I access my course reserves?](#)

eReserves

You must be currently registered for the course in order to access the course readings. You can access these readings by signing into your Avenue to Learn module.

1. Find eReserves on your course page
2. From your course homepage click "Content"
3. Click on the eReserves Module
4. Click "eReserves" to open your course materials list
5. Find the item you want to view and click "View Item" on the left-hand side

Please ensure you have the up to date [Adobe Acrobat](#) installed on your computer to access electronic Reserve items.

Print Reserves

These items are located behind the services desk at the library. [Visit the Course Reserves page](#) to find where your item is located.

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[Is there a time limit to access my course reserves?](#)

eReserves

There is no time limit. Remote access is available 24/7.

Print Reserves

Many reserve items have 2-hour loans, but some are 24 hours or 7 days. Make sure to return your reserve items on time - late items accrue fines quickly! [Read more about Course Reserve fines and rules.](#)

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[Can more than one student view reserve items at the same time?](#)

eReserves

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Yes, but note that eBooks may have a limit to the number of users who can access it at one time.

Print Reserves

This depends on how many copies are available on reserve. Students may share, but whoever the item is signed out to is responsible for its return.

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