

# Library Space Survey 2004

McMaster University  
Innis Library

Total number of participants: 115

[for posting]

1. How many hours do you typically spend in campus libraries each week?

Less than 2 hours	2-5 hours	6-10 hours	Over 10 hours
12.17%	33.91%	28.7%	25.22%

2. Where do you prefer to work in the library?

At a carrel	At a table (on my own)	At a table (with my friends)	At a computer	On a couch/lounge chair	On the floor	Other
33.91%	28.7%	16.52%	7.83%	1.74%	1.74%	9.57%

Other Comments [Total: 11]

Sample comments:

1.	silent
2.	quiet study
3.	near window
4.	more comfortable chairs needed at Innis, more computers needed on upper levels of Mills Library Map Library opened on weekends or at least one day during the weekend have the CD roms working on the computers access to word, word perfect, excel programs as the computer labs not always open reference service on 3rd floor of mills
5.	A carrel is one of those little study spots right? Like this:

3. What kind of work environment do you prefer in the library?

Silent	Reasonably quiet	Noise doesn't bother me
36.52%	52.17%	11.30%

Other/Comments:

1.	Have the quiet study room be sound proof so noise doesn't can't filter in. Same with group study rooms- noise doesn't from other rooms filter in.
2.	Every library on campus is so loud... you can't get any work done on campus. Representative of the overall quality of education one can obtain at McMaster

4. Do you own a laptop?

Yes	No
36.84%	63.16%

5. If we could change one thing about the physical space in the libraries, what should it be?

Number of Responses	Comment
23	group study, more
13	bigger, more spaced out, more of everything, take over Celebration Hall
8	tables (more, better)
7	computers, more
4	lighting
4	couches/comfortable chairs
3	study space, more
3	air ventilation
3	silent/quiet study (more)
3	internet (more access, in group rooms)
2	carrels, more
2	wireless access
2	noise, reduce
2	hours, extended
2	windows
2	printer
1	seating, more
1	plants
1	laptops (more access, more ports)
1	computers, more room around
1	temperature
1	very satisfied, no problems
1	water fountains

1	carrels, more space around
1	carpet (replace, clean)

## 6. Your status?

Undergraduate	Graduate Student	Faculty	Staff	Other
79.13%	20.87%	0%	0%	0%

## 7. Other comments [Total: 35]

### Sample Comments:

1.	more group work areas
2.	more computers
3.	eating would be nice
4.	clocks don't work
5.	I wish I could eat here
6.	more quiet, no cell phones
7.	like quiet study
8.	washrooms in Innis
9.	please enforce silence in the library even more
10.	retrieving colour printing at Innis - more printing stations available reference service at Innis on weekends better service re photocopying faster response when access denied because programs not working
11.	Wireless Internet throughout the entire library system
12.	Innis is way too small, other business schools put us to shame. Close down the wokery and expand innis to 2 levels.
13.	It's always a little too hot in here, even in the middle of winter. Having open windows or an air-conditioner would be nice.
14.	COMPUTERS - I would suggest more 'stand-up workstations', ie. you stand at the computer (like 2nd floor mills), so people don't loaf. I've noticed many people sit down at a computer and tend to be there for hours, which is a wasteful use of important resources. Stand-up stations would improve traffic and efficiency, as well as prevent ergonomic problems/health hazards associated with sitting at a computer too long.
15.	innis is the worst library in the world-get some new books instead of old 1970 textbooks that you are trying to create an image of lots of books?