Commerce 4BL3
Occupational Health & Safety Management

Innis Library, KTH-108

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Commerce 4BL3 Group Project

Examine and evaluate
an occupational illness or accident of
your choice
based on your experience or interest
or
one that is suggested to you by your
partner company/occupation
representative.

Session Outline

- Best resources for occupational health and safety
  - Books, etc.
  - Databases
  - Web Sites

- How to get more help!

Quick Search

library.mcmaster.ca

Library Home Page > Quick Search [default tab]

Find <u>articles</u>, books, government publications, DVDs, etc.

Quick Search = Catalogue + content from *some* Databases (free & fee-based)

Quick Search	Catalogue	Databases	eJournals	Research Guides

Search: "occupational health" — Search

FAQ/Search Tips

Advanced Search | Classic Catalogue | New Items

Possible search terms/subject headings:

- industrial hygiene
- industrial safety
- industrial accidents
- accidents, occupational
- accident prevention
- equipment safety
- occupational health
- occupational diseases
- occupational medicine
- workplace environment

- use " " for phrases
- consult FAQ/Search Tips for more info

Sample Quick Search:
Results for bully*AND work*

Can limit results to **Catalogue** or **Articles & More**

Refine results by …
- format
- subject
- database
- pub name
- language
- pub. date
etc.

Quick Search | Catalogue

Results 1 - 25 of 30151 for bully* AND work*   WorldCat

Research Starter
Mobbing.
Mobbing is the bullying of an individual by a group. Although mobbing may take place in any social setting, such as a school, a community, or even a... **More**
Salem Press Encyclopedia, 2015. 2p.
Additional Research Starters : Bullying.

Bullying and cyberbullying in adulthood and the workplace.
Kowalski, Robin M.;Toth, Allison;Morgan, Megan
📖 Academic Journal | Journal of Social Psychology 2018, Vol. 158 Issue 1, p64 18p.
Two studies generated profiles of cyberbullying/cyberincivility and traditional more

☐ Get it @ Mac

Additional actions:

Bullying and behavioural conflict at work : the duality of individual rights / Lizzie Barmes
Barmes, Lizzie, author.
📖 e-book | 2016

Read the e-book *McMaster only →

Default operator is AND. CAPS (uppercase) **must** be used for Boolean operators.
* wildcard = searches for word ending variations i.e., bully* = bully, bullying, etc.

Databases

Find articles, reports, cases, etc. in thousands of sources

Library home page > Databases tab > select Human Resources & Management *or* type a database name

| Quick Search | Catalogue | **Databases** | eJournals | Research Guides |

Use **databases** to find **articles, data, images**, etc.

→ Human Resources and Management ▾ (GO)

or | business premium collection | in | Database Name ▾ | (GO)

Go to <u>All Databases (A to Z)</u> | <u>Already have a citation? Use our Article Finder.</u>

- **Web of Science** - multi-disciplinary scholarly journal literature
- **Medline** (or PubMed) – life sciences and biomedical literature
- **Business Premium Collection** - worldwide business literature, etc.
- **Conference Board of Canada e-Library** – reports on economic trends, organizational performance and public policy
- **FirstResort** & **BestCase** - Canadian labour related law and analysis
- **LexisNexis Academic** and/or **Factiva** - international news articles
- **Google Scholar** – multi-disciplinary, scholarly books & articles

Contents not included in Quick Search

Web of Science

Find **scholarly journal articles** across all disciplines

Option: Try searching for keywords in a specific field (e.g., Title) to get fewer and perhaps more precise results.

Basic Search   Cited Reference Search

work* or occupation* or job*   Title

AND   accident* or injur* or illness*   Title   **Search**

+ Add Another Field | Reset Form

TIMESPAN

All years

From 1976 to 2017

Option: Deselect discipline specific citation indexes for more targeted results.

▼ MORE SETTINGS

Web of Science Core Collection: Citation Indexes

- ☑ Science Citation Index Expanded (SCI-EXPANDED) --1976-present
- ☑ Social Sciences Citation Index (SSCI) --1976-present
- ☑ Arts & Humanities Citation Index (A&HCI) --1976-present
- ☑ Conference Proceedings Citation Index- Science (CPCI-S) --1990-present
- ☑ Conference Proceedings Citation Index- Social Science & Humanities (CPCI-SSH) --1990-present
- ☑ Emerging Sources Citation Index (ESCI) --2015-present

* wildcard = searches for word ending variations i.e., work* = work, workplace, etc.

AND = all of these words (usu. **decreases** # of search results)

OR = any of these words (usu. **increases** # of search results)

Web of Science

Sample Search Results from **Web of Science**

Conference Board of Canada e-Library

Search *or* browse for **reports, briefs, case studies, webinars**

workplace and health

Browse by Topic

Economic Trends

- Canadian
- Provincial
- Metropolitan
- International
- Industry Sector Economics
- Consumer and Business Confidence
- Travel and Tourism

Organizational Performance

- Human Resources Management
- Compensation and Benefits
- Learning and Development
- Health and Wellness
- Governance
- Organizational Excellence
- Risk Management
- Corporate Social Responsibility
- Corporate Finance
- Marketing
- Leadership
- Immigration
- Women's Leadership

Public Policy

- Canada's Socio-Economic Performance
- Trade and Investment Policy
- Energy, Environment and Transportation Policy
- Health and Health Care
- Education and Learning
- Innovation and Technology
- Security and Safety
- Taxation
- Northern and Aboriginal Policy

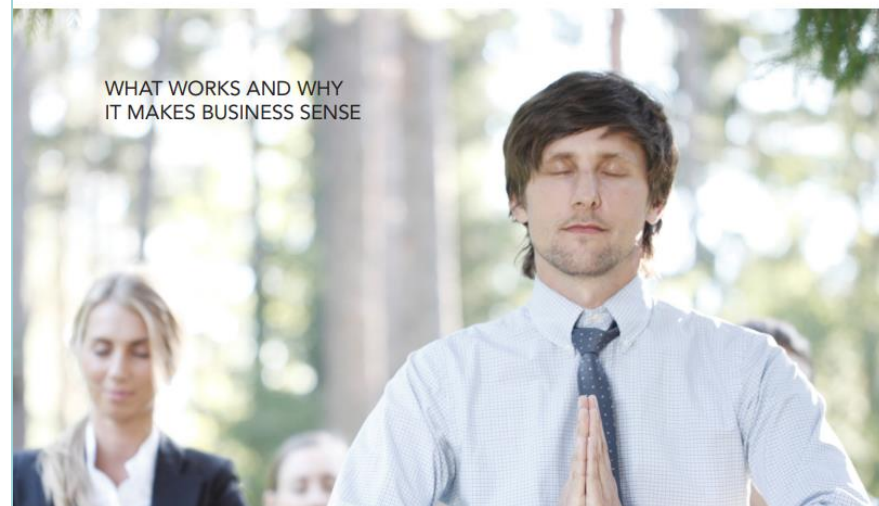# Selected **CBC** Results in *Health & Wellness* category

Occupational Cancer Research Centre

Seeing the Light: How to Minimize the Health Impacts of Shiftwork

Paul A. Demers, Ph.D.
Conference Board of Canada Webinar
September 15, 2015

Towards a cancer-free workplace

Mental Health and Well-being in the Workplace

WHAT WORKS AND WHY
IT MAKES BUSINESS SENSE

The Conference Board of Canada   Le Conference Board du Canada

Problematic Substance Use and the Canadian Workplace.

Includes …
- webinars
- case studies
- briefings
- proceedings
- reports & more

Profession or Industry Associations

Often identify current health & safety issues or trends in the field

- Use ***Associations Canada*** (book)
  - Available in **PRINT** at Innis Library (Reference)
    - Search the topical index in front of book to identify a relevant association
  - Also available **ONLINE** via *Canada's Information Resource Centre* database

- Try **Google** (or another web search engine)
  - Type the word `association` along with terms that describe a profession or industry (e.g. nursing, mining, construction, teaching, etc.).
  - Add a country or region (e.g., `Canada`) to the search if you need information from a specific geographical area.

Sample Association Websites

Sample H&S Policies/Programs/Standards

The Mining Association of Canada
ADVOCACY STEWARDSHIP COLLABORATION

http://mining.ca/towards-sustainable-mining/protocols-frameworks/safety-and-health

Safety and Health
Crisis Management and Communications Planning
Mine Closure
Preventing Child and Forced Labour
Water
Community of Interest Advisory Panel
TSM Progress Report 2016

Safety and Health

Protecting the health and safety of employees, contractors and communities is a fundamental component of TSM and deeply engrained in the Canadian mining industry's culture.

The Safety and Health protocol includes five indicators that concern occupational safety and health management at the facility-level. These indicators have been designed to confirm whether facilities have established clear accountability for safety and health management and performance, that processes have been established to prevent the occurrence of all incidents, that all employees and contractors are engaged in the appropriate training to identify hazards, that performance is reported both internally and externally, and that facilities set targets for continuous improvement.

ONA
Ontario Nurses' Association

https://www.ona.org/member-services/health-safety/overview-and-faqs/

Health & Safety

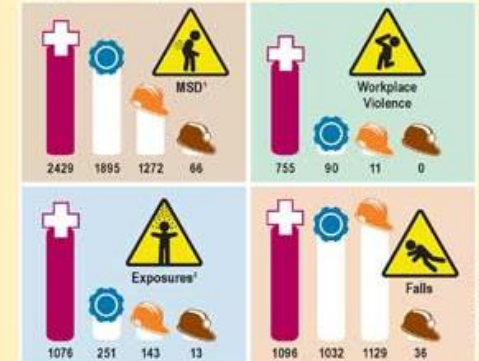| Overview and FAQs |
| --- |
| Legislation |
| Your Rights |
| Biological Hazards |
| Chemical & Radiation Hazards |
| Musculoskeletal Disorders |
| Needle Safety |
| Violence & Harassment |
| Teleconnects |

Workplace Violence is STILL on the Rise.

Lost-time Injuries in Ontario's Health Care Sector:
Workplace Violence 2014 — Workplace Violence 2015 (+11.0% over 2014)

Health Care is Dangerous Work!

Comparison of Number of Lost-Time Injuries in Ontario, 2015 by Sector:
Health Care · Manufacturing · Construction · Mining

MSD[1]: 2429 | 1895 | 1272 | 66
Workplace Violence: 755 | 90 | 11 | 0
Exposures[2]: 1076 | 251 | 143 | 13
Falls: 1096 | 1032 | 1129 | 36

[1] Musculoskeletal Disorders (soft-tissue injuries to the low-back, shoulder, arm, etc.)
[2] Exposures may include infectious disease, medical waste, mould, radiation, etc.

www.ona.org

Employer Health & Safety Policies and Practices

- This information may not be readily available to the public

- Check a company's corporate web site for headings such as health & safety, employee wellness, rewards, benefits, sustainability, responsibility, conduct

- Check a company's annual report

- Contact the company's HR department

Employer Health & Safety Policies and Practices

- If a company or institution is unionized, check its collective agreement

- Visit sources listed on our How to Find Collective Agreements guide

Website: Negotech 🔓

Current & historical Canadian **collective agreements**

Negotech Search

ℹ️ ▶ **Disclaimer**

Search (keyword or file number ex. 12345, 1234501 or 12345-01)

| labatt |

Document language: English ▾

Document Type: Collective Agreement ▾

Document Status: Select All ▾

▶ Advanced Search Options

[Submit] [Reset]

Advanced Search Options include …
- date (effective, expiry, settlement)
- # of employees (minimum, maximum)
- industry code (NAICS 2012)
- occupation code (NOC 2011)
- jurisdiction (federal, provincial)

Agreement

Between

SEIU Local 2.on,

Branch Local #1

And

Labatt

Labatt Breweries Ontario Canada (LBOC)
Division of Labatt Brewing Company Limited
(London, Ontario)

LONDON   CANADA

Health and Safety

17.05 The Company must institute and maintain all reasonable precautions for safeguarding the health and safety of its employees. Both the Company and the Union recognize their mutual obligations to assist in the prevention, correction and elimination of unhealthy and unsafe working conditions and practices. All employees must adhere to safe working practices.

The Company and the Union also recognize their obligations regarding the Employee Assistance Program.

Employer Health & Safety Policies and Practices

Search for

– news articles

– legal cases

– web sites

about a specific employer and its health & safety practices or issues

Sample News Search

FirstResort (Lancaster House)

Find Canadian **labour/employment law news & commentary**

| HOME | BROWSE | ADVANCED SEARCH | LC LEADING CASES | MY ACCOUNT | MY SUBSCRIPTIONS | Quick Search |

Explore First Resort

- eAlert Databases
- Headlines
- ~~Collective Agreements in Canada~~
- Leading Cases on Labour Arbitration
- Wrongful Dismissal & Employment Law
- Supreme Court Decisions
- Canadian Labour & Employment Law Journal
- Labour Arbitration Yearbook
- Directory of Arbitrators

Welcome

Welcome to **First Resort**™, Lancaster House's comprehensive resource for labour, employment, and human rights law. We welcome any questions or comments you may have about the new **First Resort**™ hosted on Inmagic® Presto. To share your feedback, please contact us.

Quick Search

Search all content

(injur* OR accident*) AND ontario

Help   Advanced Search

Only **1 person** can access this database at a time. Please remember to **logout.**

CAPS (uppercase) **must** be used for Boolean operators.

Consists of 20+ eAlert databases, including:

- *Disability & Accommodation*
- *Employment Standards Law*
- *Health & Safety/Workers' Compensation Law*
- *Health Care Employment Law*

- *Human Rights & Workplace Privacy*
- *Health Care Employment Law*
- *Labour Law*
- *Wrongful Dismissal & Employment Law*

Sample article from FirstResort

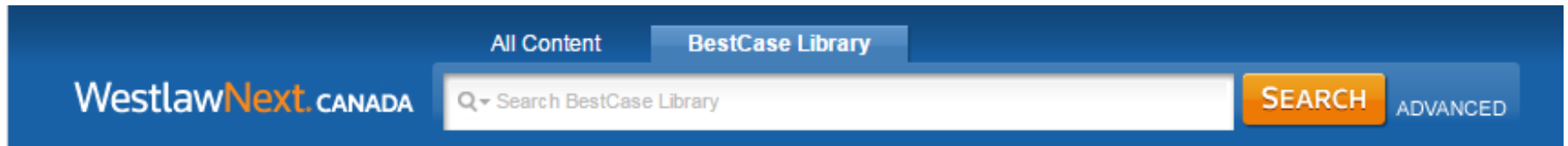## Health & Safety/Workers' Compensation Law

Hospital acquitted on all charges related to incident in which staff members were **injur**ed by violent patient

Jan 24, 2017, eAlert No. 203

The **Ontario** Court of Justice dismissed all charges against a hospital that was charged with three offences under the *Occupational Health and Safety Act* following an incident in which three of its employees were **injur**ed in an altercation with a violent patient. Finding that the employees involved in the incident had been able to summon immediate assistance, that the hospital had provided adequate training to its employees, and that the Crown had not proven that the hospital failed to take every reasonable precaution to protect the workers, the Court concluded that the Crown had failed to prove its case beyond a reasonable doubt.

- This article reports on a case that involved *Ontario (Ministry of Labour) v. Royal Ottawa Health Care Group*
- It includes a summary of "The Facts", "The Arguments", "The Decision" & any "Comments".
- Includes a link to the full-text of the decision.

[BestCase](#) via WestLawNext Canada

All Content **BestCase Library**

WestlawNext. CANADA   Q ▾ Search BestCase Library   **SEARCH** ADVANCED

Home
BestCase Library

Canadian Criminal Cases (C.C.C.)

Dominion Law Reports (D.L.R.)

Labour Arbitration Cases (L.A.C.)

Land Compensation Reports (L.C.R.)

Ontario Municipal Board Reports (O.M.B.R.)

All-Canada Weekly Summaries (A.C.W.S.)

Weekly Criminal Bulletin (W.C.B.)

Canadian Labour Arbitration Summaries (C.L.A.S.)

- Browse or search for **Canadian legal cases** by citation or topic/keyword(s)

BestCase: Advanced Search Example

Type in specific names, courts, dates, catchline terms, etc. in appropriate fields of the search form

Website: Canada's Top 100 Employers

- Includes top employers across Canada, by province, municipality and more

- Each profile includes a rating & description of the company's …

Employer Background		[+]
Physical Workplace	RATING:**A+**	[+]
Work Atmosphere & Communications	RATING:**A+**	[+]
Financial Benefits & Compensation	RATING:**A**	[+]
Health & Family-Friendly Benefits	RATING:**A**	[+]
Vacation & Personal Time-Off	RATING:**B**	[+]
Employee Engagement & Performance	RATING:**B+**	[+]
Training & Skills Development	RATING:**A**	[+]
Community Involvement	RATING:**A+**	[+]

Profile excerpt for **3M** Canada

Click [+] to expand entry

OH&S Websites 🔓

COMMERCE 4BL3
Library Slides & Research Guide
http://libguides.mcmaster.ca/commerce4bl3

Commerce 4BL3 - Occupational Health & Safety Management

Occupational health and safety sources with an emphasis on Canada

Home
- Course Information
- Library Slides

Books

Articles

Laws, Policies & Practices

Web Sites

How Library Stuff Works

Course Information

This course enhances students' knowledge on managing occupational health and safety, teaches research skills, and assists students in developing strategies for creating healthy workplaces.

- Commerce 4BL3 - Occupational Health & Safety Management
  Course outlines for Commerce 4BL3

Library Slides

- Library Slides for Commerce 4BL3 (Winter 2018)

Library home page > **Research Guides** tab >
Course Guides link > **Commerce** > **Commerce 4BL3**

Need Research Help?

Contact the Innis Library Service Desk

Face to Face:
- Mon to Thurs: 8:30am to 10:45pm
- Friday: 8:30am to 6:45pm

Phone:
- (905) 525-9140, ext. 22081

e-Mail:
- library@mcmaster.ca

Live Chat:

http://library.mcmaster.ca/justask/

Ask
Chat with a librarian

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  https://instagram.com/innisbizlib

- Snapchat - maclibraries